



P.S.R. ENGINEERING COLLEGE
(An Autonomous Institution, Affiliated to Anna University, Chennai)
Sevalpatti (P.O), Sivakasi - 626140.
Tamilnadu.



GRIEVANCES AND REDRESSAL CELL

Year	No. of grievances appealed	No. of grievances redressed	Average time for grievance redressal in number of days
2014-15	1	1	10
2015-16	1	1	10
2016-17	8	8	30
2017-18	6	6	30
2018-19	6	6	50



P.S.R. ENGINEERING COLLEGE

(An Autonomous Institution, Affiliated to Anna University, Chennai)
Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

Circular

Date: 10.02.2019

A meeting of Grievances and Redressal Cell for the even semester 2018 -19 has been convened in our college as per the schedule below:

Date : 13.02.2019

Time : 10.30AM

Venue : Principal's office

All the members of Grievances and Redressal Cell are requested to make it convenient to attend the meeting to discuss the following agenda.

Agenda:

1. Review of previous meeting
2. Discussion on grievances received
3. Any other matter

Principal & Chairman



P.S.R. ENGINEERING COLLEGE

(An Autonomous Institution, Affiliated to Anna University, Chennai)
Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

MINUTES OF MEETING

15.02.2019

The meeting of Grievances and Redressal Cell for the even semester 2018-19 was held on 13.02.2019 at 10.30 am in the Principal office. The Principal chaired the meeting.

Members Present:

Sl. No.	Name	Details	Representation
1.	Dr. K. Ganesan	Principal	Chairman <i>KG</i>
2.	Dr. B.G.Vishnuram	Director(Academic)	Member <i>BGV</i>
3.	Dr. P.Marichamy	Dean	Member <i>P. Marichamy</i>
4.	Dr. M. Shahul Hameed	Dean (Research)	Member <i>SH</i>
5.	Dr. K. Valarmathi	HOD / ECE	Member <i>Valarmathi</i>
6.	Dr. K. Rubasoundar	HOD / CSE	Member <i>KR</i>
7.	Dr.P.Pitchipoo	HOD/Mech	Member <i>P</i>
8.	Dr. R. Madavan	HOD / EEE	Member <i>R Madavan</i>
9.	Dr. R. Srinivasan	Professor / Physics	Member <i>R Srinivasan</i>
10.	Dr. P. Ranjithkumar	ASP / ECE	Member <i>Ranjithkumar</i>
11.	Dr. A. Ramathilagam	ASP / CSE	Member <i>A Ramathilagam</i>

The chairman welcomed all the members for the meeting. Thereafter, the agenda items were taken up for discussion with permission of the chair.

Item No. 1: Review of minutes of previous meeting:

The minutes of previous meeting and its compliances were discussed. The members conveyed that all the grievances arose by the students were addressed by the concerned sections of the college.

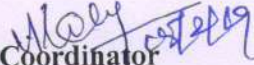
Item No. 2: Discussion on grievances received:

The coordinator Dr. A. Ramathilagam presented the grievances received from the students and staff in front of the committee. The committee discussed the grievances as given in the table below) in detail. The proposed remedial actions are also recommended.

S. No	Nature of Grievances	Raised by	Proposed Action
1	Hands on training with the real-time component are needed for first year students.	N. Jegadeesh Pandian I MECH / I SECTION	Hands on Training and simple project work assigned to all the first year students for a week.
2	Hostel: Drinking water is available in the ground floor. Hence, drinking water supply is insufficient in all floor.	-	At present, drinking water is supplied in all floor by the water drums.

Item No. 3: Any other matter

The meeting was concluded at 11.45 AM.


Coordinator


Chairman & Principal



P.S.R. ENGINEERING COLLEGE

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Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

Circular

Date: 12.10.2018

A meeting of Grievances and Redressal Cell for the even semester 2018 -19 has been convened in our college as per the schedule below:

Date : 16.10.2018


Time : 10.30 AM

Venue : Principal's office

All the members of Grievances and Redressal Cell are requested to make it convenient to attend the meeting to discuss the following agenda.

Agenda:

1. Review of previous meeting
2. Discussion on grievances received
3. Any other matter


Principal & Chairman



P.S.R. ENGINEERING COLLEGE

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Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

MINUTES OF MEETING

18.10.2018

The meeting of Grievances and Redressal Cell for the odd semester 2018-19 was held on 16.10.2018 at 10.30 am in the Principal office. The Principal chaired the meeting.

Members Present:

Sl. No.	Name	Designation	Representation
1.	Dr. P.Marichamy	Dean	Chairman
2.	Dr. M. Shahul Hameed	Dean (Research)	Member
3.	Dr. K. Valarmathi	HOD / ECE	Member
4.	Dr. K. Rubasoundar	HOD / CSE	Member
5.	Dr.P.Pitchipoo	HOD/Mech	Member
6.	Dr. R. Madavan	HOD / EEE	Member
7.	Dr. R. Srinivasan	Professor / Physics	Member
8.	Dr. P. Ranjithkumar	ASP / ECE	Member
9.	Dr. A. Ramathilagam	ASP / CSE	Member

The chairman welcomed all the members for the meeting. Thereafter, the agenda items were taken up for discussion with permission of the chair.

Item No. 1: Review of minutes of previous meeting:

The minutes of previous meeting and its compliances were discussed. The members conveyed that all the grievances arose by the students were addressed by the concerned sections of the college.

Item No1: Review of minutes of previous meeting:

The minutes of previous meeting and its compliances were discussed. The members conveyed that all the grievances arose by the students were addressed by the concerned sections of the college.

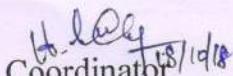
Item No.2: Discussion on grievances received:

The coordinator Dr.A.Ramathilagam presented the grievances received from the students and staff in front of the committee. The committee discussed the grievances as given in the table below in detail. The proposed remedial actions are also recommended.

Nature of grievances	Raised by	Proposed Action
Masks for all the students handling Microbiological specimens	Student from B.Tech(Bio-Technology)	Masks were give to all the students handling Microbiological specimens.
Laptop may be allowed to use in the hostel	-	Only final year students are allowed to use laptop for their project work. All others are asked to utilize the computer center inside the hostel
Provide LCD projectors and smart board in class rooms	Student from B.E(ECE)	Suggestions given by the students were noted and the committee ensured that the grievance will be redressed as soon as possible.
Provide water dispenser for summer season	Staff from CIVIL department	At present water dispenser available in every department

Item No.3: Any other matter

The meeting was concluded at 11.45 AM


Coordinator 18/10/18


Chairmen&Principal



P.S.R. ENGINEERING COLLEGE

(An Autonomous Institution, Affiliated to Anna University, Chennai)
Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

Circular

Date: 23.02.2018

A meeting of Grievances and Redressal Cell for the even semester 2017 -18 has been convened in our college as per the schedule below:

Date : 27.02.2018

Time : 10.30 AM

Venue : Principal's office

All the members of Grievances and Redressal Cell are requested to make it convenient to attend the meeting to discuss the following agenda.

Agenda:

1. Review of previous meeting
2. Discussion on grievances received
3. Any other matter


Principal & Chairman



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Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

MINUTES OF MEETING

28.02.2018

The meeting of Grievances and Redressal Cell for the even semester 2017-18 was held on 27.02.2018 at 10.30 am in the Principal office. The Principal chaired the meeting.

Members Present:

Sl. No.	Name	Designation	Representation
1.	Dr. P.Marichamy	Dean	Chairman <i>marichamy</i>
2.	Dr. M. Shahul Hameed	Dean (Research)	Member <i>shahul</i>
3.	Dr. K. Valarmathi	HOD / ECE	Member <i>valarmathi</i>
4.	Dr. K. Rubasoundar	HOD / CSE	Member <i>rubasoundar</i>
5.	Dr.P.Pitchipoo	HOD/Mech	Member <i>pitchipoo</i>
6.	Dr. S. Ramesh	HOD / EEE	Member <i>ramesh</i>
7.	Dr. R. Srinivasan	Professor / Physics	Member <i>R.Srinivasan</i>
8.	Dr. P. Ranjithkumar	ASP / ECE	Member <i>ranjithkumar</i>
9.	Prof. A. Ramathilagam	ASP / CSE	Member <i>ramathilagam</i>

The chairman welcomed all the members for the meeting. Thereafter, the agenda items were taken up for discussion with permission of the chair.

Item No. 1: Review of minutes of previous meeting:

The minutes of previous meeting and its compliances were discussed. The members conveyed that all the grievances arose by the students were addressed by the concerned sections of the college.

Item No. 2: Discussion on grievances received:

The coordinator Dr. A. Ramathilagam presented the grievances received from the students and staff in front of the committee. The committee discussed the grievances as given in the table below) in detail. The proposed remedial actions are also recommended.

Nature of Grievances	Raised by	Proposed Action
Water supply for vessel cleaning is inadequate during lunch time.	Mr. G. Muthu Ganesh II MECH / II SECTION	Proper supply of water ensured by the In-charge.
Some of the days a single college bus is operated for two different routes.	-	After discussions this grievance may not be repeated in future.
Hostel Menu may be changed	Student	Hostel mess supervisor can be requested to change the menu.

Item No. 3: Any other matter

The meeting was concluded at 11.45 AM.


Coordinator


Chairman & Principal



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GRIEVANCES AND REDRESSAL CELL

Circular

Date: 13.10.2017

A meeting of Grievances and Redressal Cell for the even semester 2017 -18 has been convened in our college as per the schedule below:

Date : 17.10.2017

Time : 10.30 AM

Venue : Principal's office

All the members of Grievances and Redressal Cell are requested to make it convenient to attend the meeting to discuss the following agenda.

Agenda:

1. Review of previous meeting
2. Discussion on grievances received
3. Any other matter

Principal & Chairman



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GRIEVANCES AND REDRESSAL CELL

MINUTES OF MEETING OF GRIEVANCES AND REDRESSAL CELL OF P.S.R ENGINEERING COLLEGE HELD ON 17.10.2017

19.10.2017

The meeting of Grievances and Redressal Cell for the odd semester 2017-18 was held on 17.10.2017 at 10.30 am in the Principal office. The Principal chaired the meeting.

Members Present:

Sl. No.	Name	Details	Representation
1.	Dr. P.Marichamy	Dean	Chairman <i>P. Marichamy</i>
2.	Dr. M. Shahul Hameed	Dean (Research)	Member <i>S. Hameed</i>
3.	Dr. K. Valarmathi	HoD / ECE	Member <i>K. Valarmathi</i>
4.	Dr. K. Rubasoundar	HoD / CSE	Member <i>K. Rubasoundar</i>
5.	Dr.P.Pitchipoo	HoD/Mech	Member <i>P. Pitchipoo</i>
6.	Dr. S. Ramesh	HOD / EEE	Member <i>S. Ramesh</i>
7.	Dr. R. Srinivasan	Professor / Physics	Member <i>R. Srinivasan</i>
8.	Dr. P. Ranjithkumar	ASP / ECE	Member <i>P. Ranjithkumar</i>
9.	Prof. A. Ramathilagam	ASP / CSE & Coordinator	Member <i>A. Ramathilagam</i>

The chairman welcomed all the members for the meeting. Thereafter, the agenda items were taken up for discussion with permission of the chair.

The minutes of previous meeting and its compliances were discussed. The members conveyed that all the grievances arose by the students were addressed by the concerned sections of the college.

Item No. 2: Discussion on grievances received:

The coordinator Dr. A. Ramathilagam presented the grievances received from the students and staff in front of the committee. The committee discussed the grievances as given in the table below) in detail. The proposed remedial actions are also recommended.

Nature of Grievances	Raised by	Proposed Action
Mobile phones may be permitted to the students.	-	As per Anna University mobile phones are not permitted. However, hostel students are allowed to use basic model mobile phones with some constraint.
Extra plastic trays to hold chemicals during practical.	Biotechnology	Sufficient hand gloves were purchased.
Drinking water drum is insufficient in all floor except ground.	Mechanical Engineering	At present extra drums are provided for drinking water.

Item No. 3: Any other matter

The meeting was concluded at 11.45 AM.


Coordinator


Chairman & Principal



P.S.R. ENGINEERING COLLEGE

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Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

Circular

Date: 20.02.2017

A meeting of Grievances and Redressal Cell for the even semester 2016 -17 has been convened in our college as per the schedule below:

Date : 23.02.2017

Time : 10.30 AM

Venue : Principal's office

All the members of Grievances and Redressal Cell are requested to make it convenient to attend the meeting to discuss the following agenda.

Agenda:

1. Review of previous meeting
2. Discussion on grievances received
3. Any other matter


Principal & Chairman



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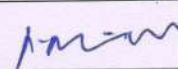
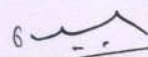
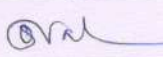


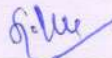
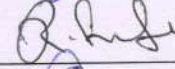

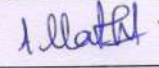
GRIEVANCES AND REDRESSAL CELL

MINUTES OF MEETING

24.02.2017

The meeting of Grievances and Redressal Cell for the even semester 2016-17 was held on 23.02.2017 at 10.30 am in the Principal office. The Principal chaired the meeting.

Members Present:

Sl. No.	Name	Designation	Representation
1.	Dr. P.Marichamy	Dean	Member 
2.	Dr. M. Shahul Hameed	Dean (Research)	Member 
3.	Dr. K. Valarmathi	HOD / ECE	Member 
4.	Dr. K. Rubasoundar	HOD / CSE	Member 
5.	Dr.P.Pitchipoo	HOD/Mech	Member 
6.	Dr. S. Ramesh	HOD / EEE	Member 
7.	Dr. R. Srinivasan	Professor / Physics	Member 
8.	Dr. P. Ranjithkumar	ASP / ECE	Member 
9.	Mrs.P.A.Mathina	ASP / ECE	Member 

The chairman welcomed all the members for the meeting. Thereafter, the agenda items were taken up for discussion with permission of the chair.

Item No. 1: Review of minutes of previous meeting:

The minutes of previous meeting and its compliances were discussed. The members conveyed that all the grievances arose by the students were addressed by the concerned sections of the college.

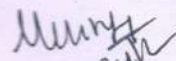
Item No. 2: Discussion on grievances received:

The coordinator Mrs.P.A.Mathina presented the grievances received from the students and staff in front of the committee. The committee discussed the grievances as given in the table below) in detail. The proposed remedial actions are also recommended.

Nature of Grievances	Raised by	Proposed Action
The half converter kit in power electronics lab is not working.	K. Pethupandi III Year EEE	At present, the kit was serviced and working properly
Requirement of trays in extra in the classrooms for keeping Chalk and Dusters.	Faculty	Trays were kept in the classrooms to keep chalk and dusters.
Request to play song in the evening time in the hostel.	Hostel student	Now, melody songs are played daily in the evening up to the dinner.

Item No. 3: Any other matter

The meeting was concluded at 11.45 AM.


Coordinator


Chairman & Principal



P.S.R. ENGINEERING COLLEGE

(An Autonomous Institution, Affiliated to Anna University, Chennai)
Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

Circular

Date: 17.10.2016


A meeting of Grievances and Redressal Cell for the even semester 2016 -17 has been convened in our college as per the schedule below:

Date : 20.10.2016
Time : 10.30 AM
Venue : Principal's office

All the members of Grievances and Redressal Cell are requested to make it convenient to attend the meeting to discuss the following agenda.

Agenda:

1. Review of previous meeting
2. Discussion on grievances received
3. Any other matter


Principal & Chairman



P.S.R. ENGINEERING COLLEGE

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Sivakasi-626 140, Virudhunagar Dt., Tamil Nadu



GRIEVANCES AND REDRESSAL CELL

MINUTES OF MEETING

23.10.2016

The second meeting of Grievances and Redressal Cell for the odd semester 2016-17 was held on 20.10.2016 at 10.30 am in the Principal office. The Principal chaired the meeting.

Members Present:

Sl. No.	Name	Designation	Representation
1.	Dr. P.Marichamy	Dean	Chairman
2.	Dr. M. Shahul Hameed	Dean (Research)	Member
3.	Dr. K. Valarmathi	HOD / ECE	Member
4.	Dr. K. Rubasoundar	HOD / CSE	Member
5.	Dr.P.Pitchipoo	HOD/Mech	Member
6.	Dr. S. Ramesh	HOD / EEE	Member
7.	Dr. R. Srinivasan	Professor / Physics	Member
8.	Dr. P. Ranjithkumar	ASP / ECE	Member
9.	Mrs.P.A.Mathina	ASP / ECE	Member

The chairman welcomed all the members for the meeting. Thereafter, the agenda items were taken up for discussion with permission of the chair.

Item No. 1: Review of minutes of previous meeting:

Item No. 1: Review of minutes of previous meeting:

The minutes of previous meeting and its compliances were discussed. The members conveyed that all the grievances arose by the students were addressed by the concerned sections of the college.

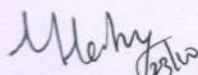
Item No. 2: Discussion on grievances received:

The coordinator Mrs.P.A.Mathina presented the grievances received from the students and staff in front of the committee. The committee discussed the grievances as given in the table below) in detail. The proposed remedial actions are also recommended.

Nature of Grievances	Raised by	Proposed Action
Canteen is situated far from the Department. During interval time we are not able to go to canteen.	R.Hariharan II MECH / I SECTION	Canteen contractor can be asked to provide Tea Snacks at appropriate place near to the department.
Enabling the access and issue of library books after working hours	-	Library hours were extended after working hours to enable accessibility of books and journals for the students.
Students want to visit nearby substation	K.Divya II Year EEE	Permission will be applied soon to visit Ammbattur substation.
Request for research laboratory for the benefit of staff and students	Mr. P. Sundarrajan, AP/MECH, Mr. G. Uthayakumar, ASP/Mech	A research lab is planned to establish in the Mechanical Engineering.

Item No. 3: Any other matter

The meeting was concluded at 11.45 AM.


Coordinator


Chairman & Principal



P.S.R.ENGINEERING COLLEGE
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MINUTES OF MEETING OF GRIEVANCES AND REDRESSAL CELL (G & RC)

The Grievances and Redressal Cell was held on 16th August, 2016 at 12.30 p.m in Board room of administrative block under the Members of P.S.R. Engineering College, Sivakasi-626140.

Members Present:

Sl. No.	Name	Details	Representation
1.	Dr.S.Ramesh	EEE	Convener
2.	Mrs,R.Rajeswari	BT	Member
3.	Dr.S.K.Rajamannar	MBA	Member
4.	Dr.R.Srinivasan	PHY	Member
5.	Mrs.V.Anusuya	CSE	Member

The Convener welcomed all the members for the meeting of Grievances and Redressal Committee. Thereafter, the agenda items were taken up for discussion with permission of the Convener.

Item No. 1: To read and confirm the minutes of the previous meeting of Students' and staff Grievances Redressal Committee, held on August 2015.

Item No. 2: To consider and approve the compliance report about the action taken on the Decisions taken in the previous meeting

Item No 3: To consider the old grievances of the students and staff. - NIL

Nature of Grievance: Students expressed their grievance about non-availability of fresh juices in the canteen. Suggestions given by the students were noted and the committee ensured that the grievance will be redressed within 30 days.

The meeting was concluded at 01.30 pm.

R. Srinivasan
V. Anusuya
Member

S. Ramesh
Convener

[Signature]
Principal



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Tamilnadu.



GRIEVANCES AND REDRESSAL CELL (G & RC)

The Grievances and Redressal Cell was held on 16th August, 2016 at 12.30 p.m in Board room of administrative block under the Members of P.S.R. Engineering College, Sivakasi-626140.

Nature of Grievance: Students expressed their grievance about non-availability of fresh juices in the canteen. Suggestions given by the students were noted and the committee ensured that the grievance will be redressed within 30 days.

The committee takes the action then fresh juices provide by the canteen.


Principal



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MINUTES OF MEETING OF GRIEVANCES AND REDRESSAL CELL (G & RC)

The Grievances and Redressal Cell was held on 25th August, 2015 at 12.30 p.m in Board room of administrative block under the Members of P.S.R. Engineering College, Sivakasi-626140.

Members Present:

Sl. No.	Name	Details	Representation
1.	Dr.S.Ramesh	EEE	Convener
2.	Mrs,R.Rajeswari	BT	Member
3.	Dr.S.K.Rajamannar	MBA	Member
4.	Dr.R.Srinivasan	PHY	Member
5.	Mrs.V.Anusuya	CSE	Member

The Convener welcomed all the members for the meeting of Grievances and Redressal Committee. Thereafter, the agenda items were taken up for discussion with permission of the Convener.

Item No. 1: To read and confirm the minutes of the previous meeting of Students' and staff Grievances Redressal Committee, held on August 2014.

Item No. 2: To consider and approve the compliance report about the action taken on the Decisions taken in the previous meeting

Item No 3: To consider the old grievances of the students and staff. - NIL

Nature of Grievance: Students expressed their grievance about provide additional fan facilities in class rooms. Suggestions given by the students were noted and the committee ensured that the grievance will be redressed within 10 days.

The meeting was concluded at 01.30 pm.

R. Srinivasan
S. Ramesh
V. Anusuya
Member

S. Ramesh
Convener

[Signature]
Principal



P.S.R.ENGINEERING COLLEGE
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Tamilnadu.



GRIEVANCES AND REDRESSAL CELL (G & RC)

The Grievances and Redressal Cell was held on 25th August, 2015 at 12.30 p.m in Board room of administrative block under the Members of P.S.R. Engineering College, Sivakasi-626140.

Nature of Grievance: Students expressed their grievance about provide additional fan facilities in class rooms. Suggestions given by the students were noted and the committee ensured that the grievance will be redressed within 10 days.

Action Taken: The committee redressed student's grievance and provide additional fans in class rooms.


Principal



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Tamilnadu.



MINUTES OF MEETING OF GRIEVANCES AND REDRESSAL CELL (G & RC)

The Grievances and Redressal Cell was held on 12th August, 2014 at 12.30 p.m in Board room of administrative block, under the Members of P.S.R. Engineering College, Sivakasi-626140.


Members Present:

Sl. No.	Name	Details	Representation
1.	Dr.S.Ramesh	EEE	Convener
2.	Mrs.R.Rajeswari	BT	Member
3.	Dr.S.K.Rajamannar	MBA	Member
4.	Dr.R.Srinivasan	PHY	Member
5.	Mrs.V.Anusuya	CSE	Member

The Convener welcomed all the members for the meeting of Grievances and Redressal Committee. Thereafter, the agenda items were taken up for discussion with permission of the Convener.

Nature of Grievance: Students asked to provide tea/coffee during semester exam study hours in the hostel. Suggestions given by the students were noted and the committee ensured that the grievance will be redressed within a week.

The meeting was concluded at 01.30 pm.


R. Srinivasan
Member


S. Ramesh
Convener


Principal



P.S.R.ENGINEERING COLLEGE
(An Autonomous Institution, Affiliated to Anna University, Chennai)
Sevalpatti (P.O), Sivakasi -626140.
Tamilnadu.



GRIEVANCES AND REDRESSAL CELL (G & RC)

The Grievances and Redressal Cell was held on 12th August, 2014 at 12.30 p.m in Board room of administrative block under the Members of P.S.R. Engineering College, Sivakasi-626140.

Nature of Grievance: Students asked to provide tea/coffee during semester exam study hours in the hostel. Suggestions given by the students were noted and the committee ensured that the grievance will be redressed within a week.

Action Taken: The committee redressed student's grievances and provides tea/coffee during semester exam study hours in the hostel.


Principal